

# Habasit Quality Policy

## Customers

Habasit pursues a policy of responding to the long-term requirements of our customers. We aim to generate added value for customers and to support their success.

## Products and Services

Our integrated management system supports and promotes the continuous improvement of products and services. The selection and monitoring of top-class raw materials together with innovative ideas leads to excellent products with long service lives.

## Employees

Every employee is responsible for his or her own performance. This particularly includes quality consciousness. Personal growth in the current position, and self-fulfillment, are also the responsibility of the employee. As an employer, Habasit encourages both.

## Processes

Processes generate results, and thus also their quality. Habasit uses a process-oriented management system. Where necessary, processes are continuously improved to enhance quality and to achieve an optimal cost-benefit ratio.

Andrea Volpi, CEO Habasit AG  
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